

## Accommodations for students who are deaf or hard of hearing

In general, students who are deaf or hard of hearing will need supports for access to any auditory information.

Things to consider:

- If a lecture is delivered live through Zoom, access would need to be in real time. To do this, arrangements would need to be made to provide remote CART in real time or American Sign Language interpretation. Please be in touch with DAS to alert the office of the need for CART or ASL for your live Zoom classes.
- If a lecture is recorded through Zoom and made available for viewing at any time, captioning can be added.
- If you have a known student in your class that needs captioning, this method may not be completely sufficient. In this case, please plan to have your video captioned by 3 Play Media, noting that it can take up to 3 business days for the captioning to be done. For information on captioning through the following links:

**Emory Page:** <https://go.3playmedia.com/custom-emory>.

**Add a Billing User:** <https://support.3playmedia.com/hc/en-us/articles/227730548-Add-a-Billing-Contact>

**Billing & Invoicing:** <https://support.3playmedia.com/hc/en-us/sections/206152408-Billing-and-Invoices>

- If a class includes real-time discussion, Sign Language Interpreting would need to be arranged through Zoom participation. An additional support would be having the discussion recorded and captioned after the class is complete.
- If a pre-made video is shown as part of the course lecture, this video must be captioned prior to making available for viewing.
- If there is a discussion component to the course, make sure that someone is monitoring the chat section so that students can type their questions or comments rather than participating orally. This would eliminate the need for any accommodation to facilitate an oral response by a student who is deaf or hard of hearing.